



Indiana Water Operator Training Manual

Introduction

Indiana water system operators enjoy special responsibilities to their neighbors, families, friends and customers. These operators are, in the words of former Technical Secretary of the Indiana Stream Pollution Control Board, Oral Hert, “defenders of the public health and safety.” Safe drinking water is not just a convenience, it is a necessity.

Indiana public water systems are regulated by the Indiana Department of Environmental Management (IDEM). This training guide has been developed in cooperation with the United States Environmental Protection Agency (US EPA). The materials included in this training course are designed to assist “grandparented” and other small water system operators to understand and meet their important responsibilities in providing safe drinking water to their water system users.

This training guide contains useful information for all water system operators. Please keep this guide for future use and refer to it if you need help in understanding drinking water regulations, contacting state or federal environmental officials, or obtaining help from the government or professional organizations.

There are eight lessons in this guide. After the first tutorial, each class is designed to build upon information presented in previous lesson(s). You have been offered an opportunity to attend training classes on three or more of these lessons, depending upon the certification(s) that have been issued to you by IDEM. If you wish, you may attend additional classes or retake classes you have already attended, depending upon available space.

All training course materials will be made available to students on a computer CD-ROM disc and also will be accessible on the Internet.

Following each training class, there will be a self-graded test. You will be asked to turn in your self-graded test to your instructor. Your test results are not intended to be shared with other students or your employer. The test results will be used to evaluate training class effectiveness and identify students who may need additional assistance.

If your instructor believes you might benefit from additional assistance, you will be contacted privately. But you need not wait to be contacted if you believe you need some help. Just let your instructor know and arrangements will be made.